



AMERICAN MOBILE & TELEDENTISTRY ALLIANCE

DIALOGUE | SUPPORT | COLLABORATE | LEAD

Founded in 2019, the American Mobile & Teledentistry Alliance (AMTA) is designated a 501(c)4 nonprofit organization. AMTA is the only professional association focused on the future of Alternative Care Delivery Models and designed to support the dental professionals, dental practices and brands around the world who are utilizing mobile delivery and virtual care. To learn more, visit www.amda.net.

AMTA Statement on Teledentistry Standards of Practice

The American Mobile & Teledentistry Alliance (AMTA) advocates for the increased use of mobile delivery of dental care, telehealth in dentistry and other nontraditional Alternative Care Delivery Models to significantly and quickly expand access to quality dental care and oral health education to all communities.

The American Mobile & Teledentistry Alliance (AMTA) supports the use of synchronous as well as asynchronous dental services. AMTA emphasizes that teledentistry and virtual care is a change in modality of the service, not the service itself. To ensure quality teledentistry encounters, technology and connectivity are paramount. Below is an outline of considerations and Standards of Practice when providing dental care through this modality. Please note this is not a comprehensive list as AMTA acknowledges innovations in technology and communication will present new and unforeseen standards in the future. The standards listed below aim to ensure delivery of care in an environment that allows for beneficence, nonmaleficence, patient autonomy, and justice. It is imperative healthcare professionals check with local state dental boards and legislative offices to ensure compliance with all applicable regulations.

1. Virtual services are consistent with in-person services.
2. Services are not offered nor billed beyond that licensed provider's scope of practice.
3. Delivery of clinical advice and appropriate pharmacotherapy as indicated.
4. Develop a workflow for timely, appropriate follow up with patients.
5. Utilize appropriate technology to ensure the healthcare professional is able to obtain quality, clear images and/or video when consulting with a patient. This allows for establishing an informed, patient-provider relationship for care.
6. Utilize HIPAA-compliant technologies to ensure patient protection.
7. Document and retain comprehensive patient records within standards of the respective state dental board.
8. Confirm the patient's identity and provide the patient with the healthcare professional's dental license.
9. Establish a relationship with other healthcare professionals and specialists who are able to deliver necessary in-person care when indicated.
10. Utilize appropriate engineering protocols to ensure patient and provider safety.
11. Develop Quality Assurance and Quality Insurance protocols to ensure standards of care are met consistently; including safety, efficiency, and consistency with legal and professional obligations.
12. Obtain and document all necessary aspects of informed consent; including a mutual understanding relating to limitations in the delivery of care using telehealth rather than in-person examination.
13. Develop a training process of all team members (e.g., training on utilization of an intraoral scanner), as well as appropriate expectations and accountability for each team member's role.